

FOR IMMEDIATE RELEASE

# CITY OF PALMDALE

## *NEWS RELEASE*

CONTACT: John Mlynar

PHONE: 661/267-5115

DATE: October 12, 2015

### Palmdale City Library to Offer Conflict Management Class

PALMDALE – The Palmdale City Library will host a free conflict management class at the Library, located at 700 E. Palmdale Blvd. on Wednesday, Oct. 28 at 6 pm.

Leading the class will be Denise Yusuff, a professional mediator in Palmdale. Participants will be taught techniques to help reduce conflict and handle it in a positive manner which will help improve their quality of life.

“We encounter conflict every day,” said Yusuff. “Conflict can present itself at work or in our personal lives. Come learn techniques which will help you handle disagreements with family, coworkers and neighbors.

Yusuff attended Cornell University and received her Bachelor of Science in Rural Sociology in May 2003. She later attended Hamline University School of Law in St. Paul, MN where she received her J.D. in May 2006, with a concentration in alternative dispute resolution. In addition, she is a mediator and volunteers for Centinela Youth Services, Center for Civic Mediation and CALM, and recently opened her own mediation practice in Palmdale, Denise Yusuff Mediations.

The Palmdale City Library is open seven days a week. Hours of operation are Monday through Thursday from 10 am to 8 pm; Friday and Saturday from 10 am to 5 pm; and Sunday from 1 to 5 pm.

For more information, please call the Palmdale City Library at 661/267-5600 or TDD 267-5167, or visit [www.cityofpalmdale.org/library](http://www.cityofpalmdale.org/library).

-30-