

FOR IMMEDIATE RELEASE

# CITY OF PALMDALE

## *NEWS RELEASE*

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### Electric Vehicle Charging Stations Now Available at Two City Facilities

PALMDALE – The City of Palmdale has installed two electric vehicle charging stations are available for the public's use at two City facilities.

The charging stations are located at Palmdale City Hall, on the south side of the Development Services building, located at 38250 Sierra Highway, and at Palmdale Oasis Park Recreation Center, 3850 Ave. S. They are available for use 24/7.

“As part of our commitment to support green energy efforts and to make these resources more readily available for our residents, we have installed these state of the art charging stations at easily accessible locations,” said Palmdale’s Public Works Director Mike Mischel.

Both locations are fully ADA compliant and were paid for through grant Antelope Valley Air Quality Management and transportation related funding.

“When we had our solar shade structures installed, we ensured that the infrastructure was also put into place to provide electric vehicle charging stations,” said Palmdale’s Senior Administrative Analyst Benjamin Lucha. “We are excited to provide this service and hope the units will give EV users a greater range to utilize their vehicles.”

For more information about the City’s electric vehicle charging stations, please contact Benjamin Lucha at 661/267-5300 or [blucha@cityofpalmdale.org](mailto:blucha@cityofpalmdale.org).

## **City of Palmdale Electric Charging Station FAQ**

### ***What type of charge station is being provided?***

City of Palmdale is providing three 208/240v 30amp Level 2 dual, charge stations. These charge stations are capable of providing up to 7.2 kW of power to your EV, however the speed with which your EV's battery recharges will depend upon the capability of your EV's on-board charger.

### ***How does it work?***

Users should download the free EV Connect mobile app (which is available in the Apple App Store and Google Play Store or at [www.evconnect.com/charging-app/](http://www.evconnect.com/charging-app/)) and register for an account. Once you have registered, you will receive a confirmation link through email. You may also register on our website at <http://my.evconnect.com/>.

Please note: The driver will need to setup a PayPal account and have it associated to their EVC account prior to using the stations. This is required for pay-per-use stations.

### ***How do I activate the charge station?***

Using the app for the Level 2 Eaton charge station, you can either scan the QR code or enter the station ID that is on the charge station. Once you have confirmed to start a charge session, simply plug the power cable into your vehicle. The light next to the battery icon on the charge station will appear steady, letting you know your vehicle is charging.

### ***Do I have to have an EV Connect account to use the charge station?***

No, you do not. If you would like to do a one-time charge, please call EV Connect's Driver Support line at 866.816.PLUG (7584). A representative will request your credit card information and then remotely start a session for you after payment has been made. A one-time charge is \$5.00.

***What if I have an EV Connect account but not a smart phone? Can I still use the stations?*** Yes, you can still use the stations. Our 24/7 driver support line will be available to remotely start a session for you. Please provide your email address that is registered to your EV Connect account. If your PayPal account is not associated to your EVC account, a one-time charge of \$5.00 can be made. ***Does one plug fit all cars?***

The charge stations incorporate the SAE J1772 (North American Automotive Industry Standard) plug. All newer model electric cars including the Nissan Leaf, Chevy Volt, Ford Focus Electric, Toyota Prius Plug-in and Mitsubishi iMiEV will be able to charge using the SAE J1772 plug. A small number of specialized electric vehicles (e.g., Tesla models) may require a plug adapter. Check with your vehicle manufacturer for details.

***What's the cost to charge my vehicle? Is there a time limit for charging my vehicle?***

Currently it is being provided at cost, which is \$1 per hour.

***Will I be notified when my charging session is complete or interrupted?***

Yes. If you are using the mobile app, you can configure your account to receive an e-mail and/or SMS message notifying you that your charging session is complete or has been interrupted.

***Who do I contact if I need assistance at the EV charge station?***

For assistance with all your vehicle charging needs or after hours help, please contact the EV Connect Call Center at 866-816-PLUG (7584). You may also email EV Connect at [driver\\_support@evconnect.com](mailto:driver_support@evconnect.com), during our business hours, M-F 8am-5pm, PST.

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