

FOR IMMEDIATE RELEASE

CITY OF PALMDALE

NEWS RELEASE

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Palmdale Residents Have Multiple Options to Report Graffiti, Crime and More

PALMDALE – The City of Palmdale offers several options for residents to report incidents of graffiti, crime, stray shopping carts, traffic signal or maintenance issues.

By Phone – 94-PRIDE (947-7433)

The Palmdale Pride Line allows residents the ease of remembering and using only one telephone number, 94-PRIDE (947-7433)—instead of five different telephone numbers—to report graffiti, anonymous crime tips, stray shopping carts, traffic signal or maintenance issues and park watch concerns. The hotline phone number is available 24 hours a day, seven days a week.

“When a person dials one number, 94-PRIDE, they will have a menu choice of five items,” said Communications Manager John Mlynar. “They can select the menu item they wish to contact, or they will hear the phone number for City Hall that they may call during regular business hours,” he said.

An anonymous Crime Tip hotline that rings at the Palmdale Sheriff’s Station—661/272-2414—is also in operation. “This is for any ongoing incidents that residents may see and would like the Sheriff’s Department to look into,” Mlynar said. “If anyone sees a crime in progress or suspicious activity, they should call the Sheriff’s main number at 661/272-2400. If it is a life threatening emergency, then they should call 911.”

The City also has established an after hours emergency number of 661/267-5338. Residents may use that number after 6 pm and before 7:30 am Monday through Thursday and all day Friday, Saturday and Sunday to report issues such as sewer

overflows, roadway/right of way hazards including downed tree limbs, downed signs and potholes, or broken sprinkler lines in City parks and landscaped areas.

On the Web at www.CityofPalmdale.org

Many issues may be reported online at the City's Web site, www.cityofpalmdale.org. There are links on the homepage to report on graffiti, code violations, parking violations, stray shopping carts, street light outages, traffic signal, and street, sewer, landscape, park and facility maintenance.

MyWaste App

A collaboration between the City of Palmdale and Waste Management, MyWaste™ is a free smart phone app that enables residents to report problems such as graffiti, potholes, illegal dumping, non-working traffic signals, clogged sewer drains and broken irrigation pipes in addition to receiving alerts of trash/recycling collection days, notifications for street sweeping.

The app also allows users the option to receive reminders during times when there are changes to their schedule such as holidays, provides answers to frequently asked questions, offers a quick and easy way to figure out whether or not an item is recyclable, and allows the reporting of issues such as missed collections or street sweeping.

The "my-waste™" app is available free via the App Store on iPhone and Droid.

For more information on the Palmdale Pride line, call 661/267-5115.